



Fraud | Digital Mobile Key

Alert for a new fraudulent SMS with the subject "new device"

Scam alert: SMS with subject "new device"

We alert you to an SMS supposedly sent by the Digital Mobile Key that asks for access to a link, with the subject of "new device associated with your account", :

This message was not sent by the Digital Mobile Key!

It is a smishing action that aims to carry out operations in your Bank Account.

After accessing the link, the screens below are displayed:

These pages are not from the Digital Mobile Key. Always confirm the page address/URL.

Your safety is a priority!

After entering the data of your Digital Mobile Key and your Bank in this phishing, you receive a telephone contact from a supposed Bank Employee, who requests the Authorization Codes under the intention of cancelling operations.

ICD Bank never sends Authorization Codes by SMS to cancel operations.

Stay tuned, because a simple click can throw everything away!

Carefully read the content of the Authorization Codes sent by SMS. By entering the Authorization Codes, you are allowing transactions to be executed in your Account!

We remind you that ICD Bank:

- **It does NOT** require software installation or update
- **DOES NOT** send SMS with links
- **DOES NOT** send Email with links
- **DOES NOT** request the full Multichannel Code (the 7 digits)
- **DOES NOT** ask for mobile number
- **DO NOT** request, by phone or other means, the Authorization Code sent by SMS
- **DOES NOT** simulate transactions with Customers